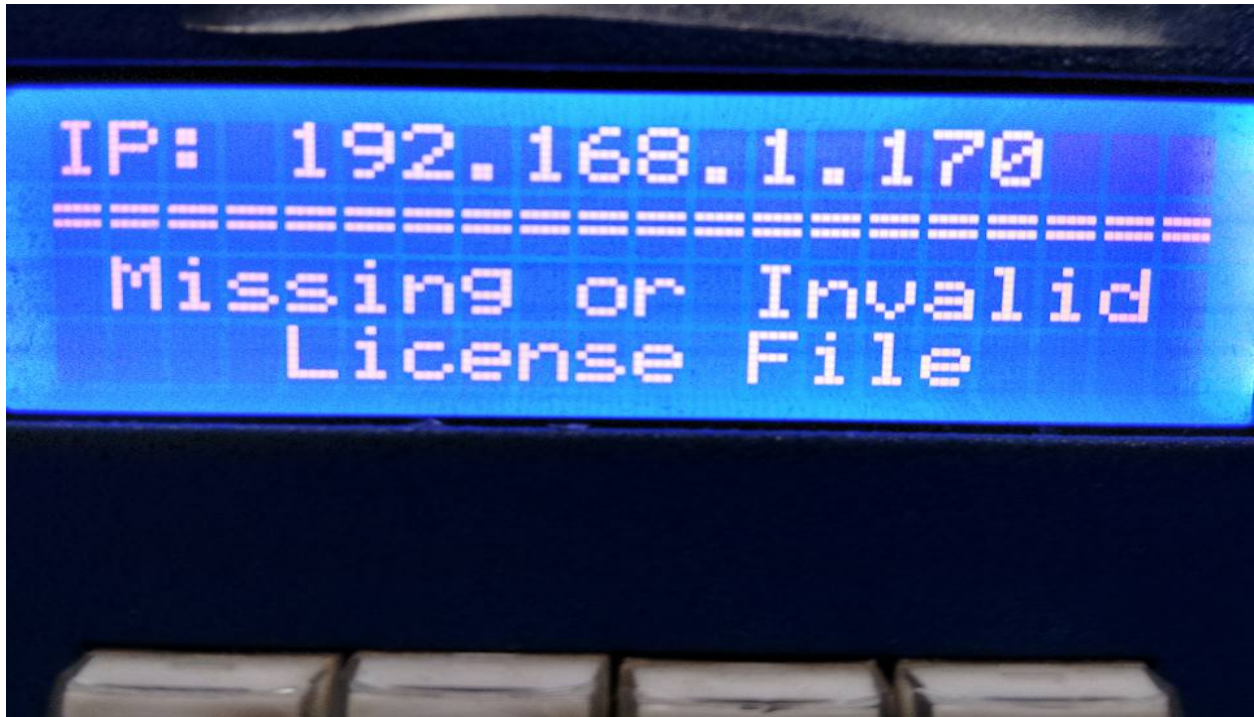


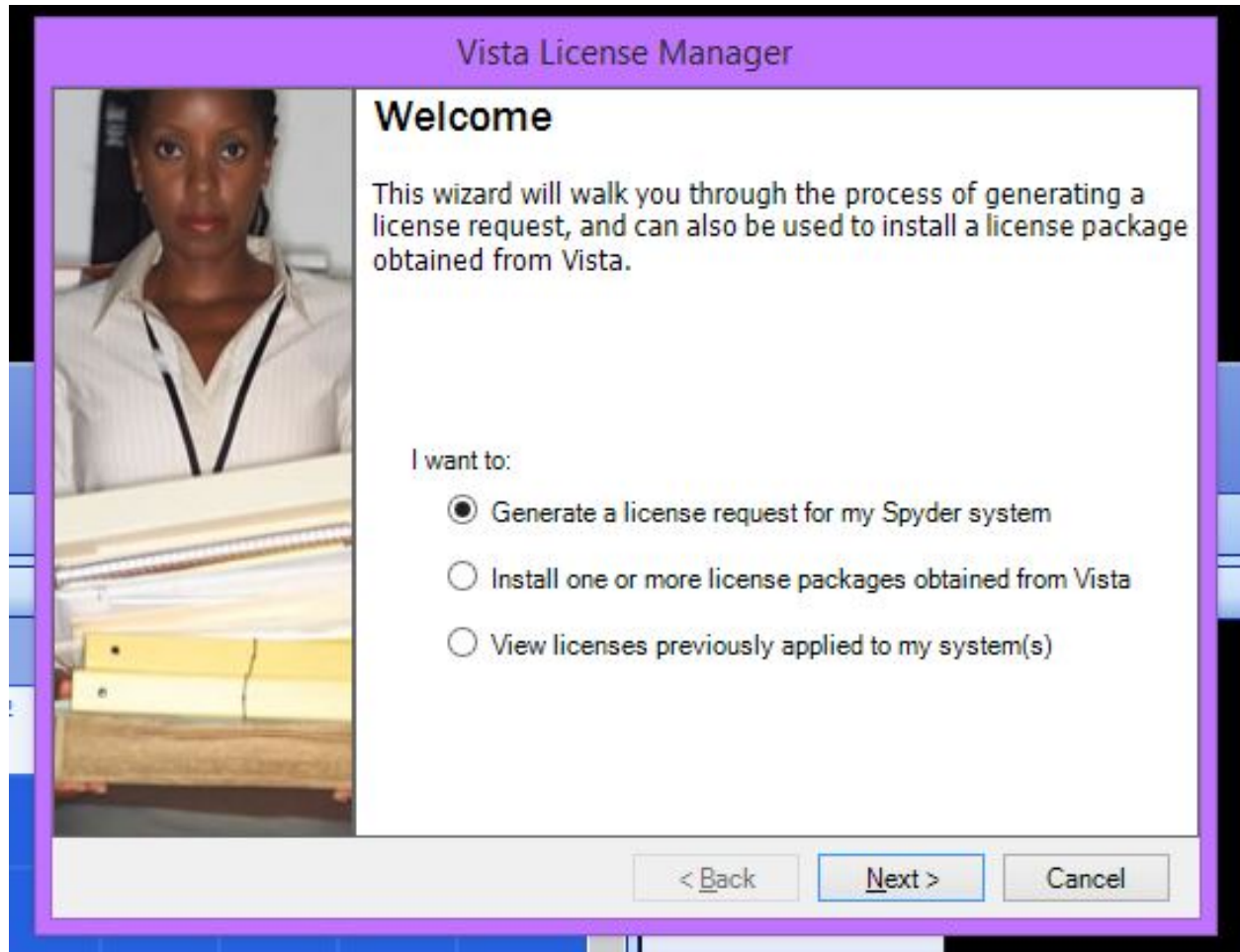
Missing or invalid license file

Symptom: The front panel of the X20 is saying "missing or invalid license file."



Resolution: Open up Advanced and go to: Help > License Manager

Missing or invalid license file



Missing or invalid license file

Vista License Manager

Customer Information

Some customer contact information is required to process your license request. Please fill out the information fields below before continuing.

First Name:


Last Name:

Company:

Email:

Telephone:

< Back Next > Cancel



Missing or invalid license file

Vista License Manager

License Request Options

You can generate a license request for any or all of the Spyder systems on your network. The license request list (below) shows the Spyder systems currently available on your network.

Request a License For:


Request a License For:

Destination

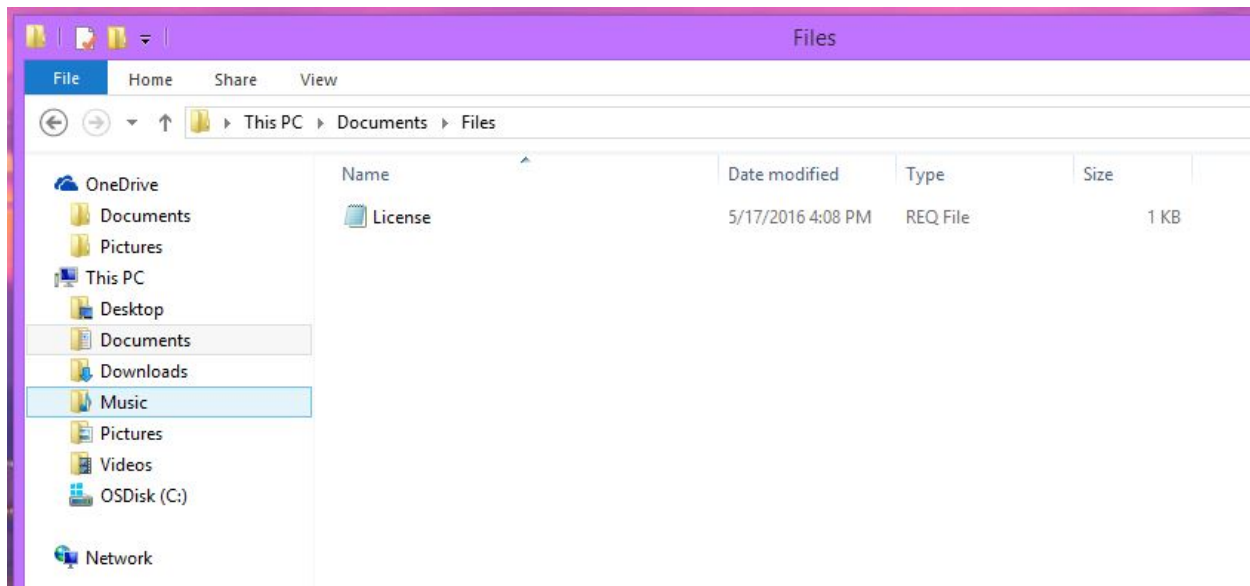
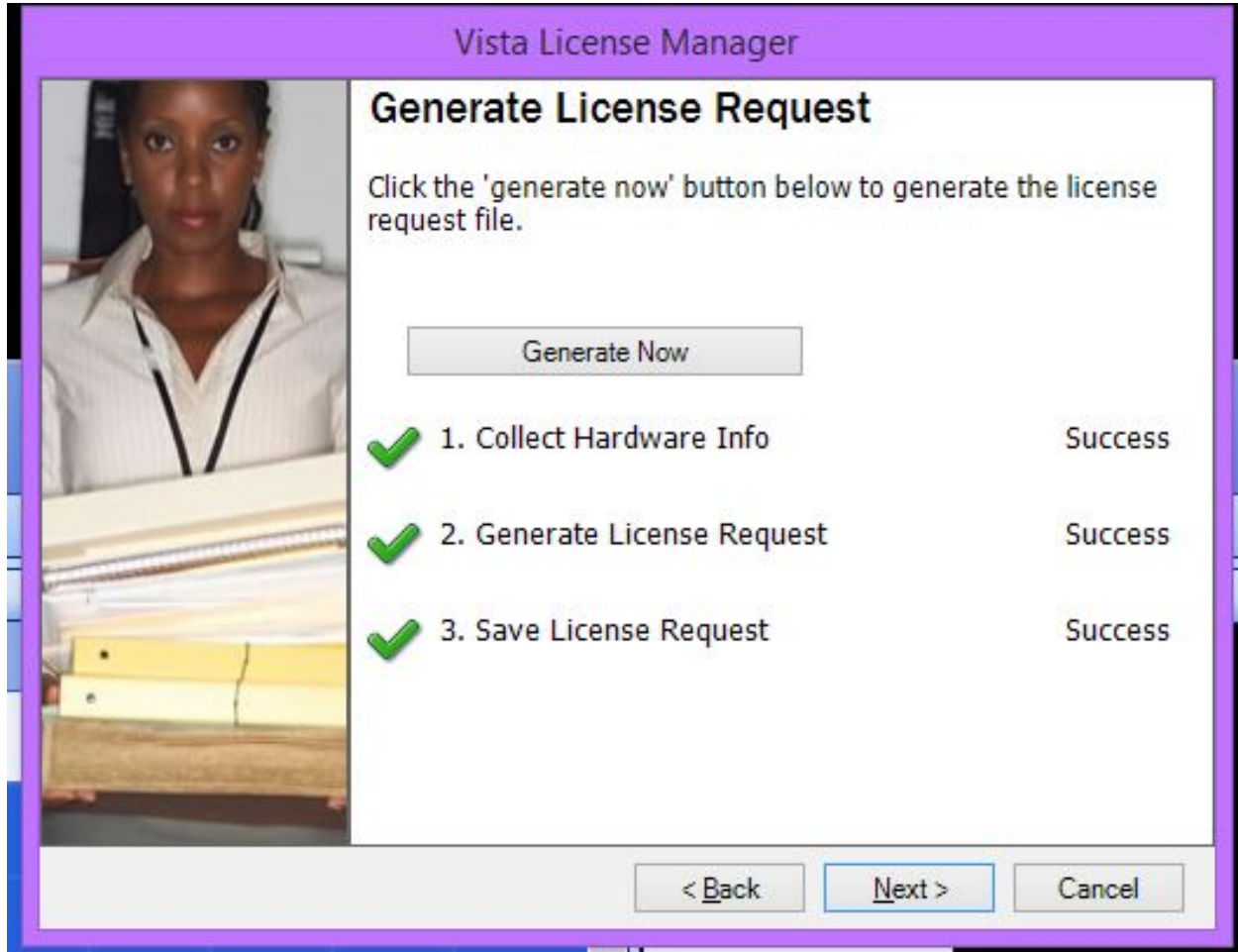
Email request to Vista (Internet Connection Required)

Save license request file to my computer

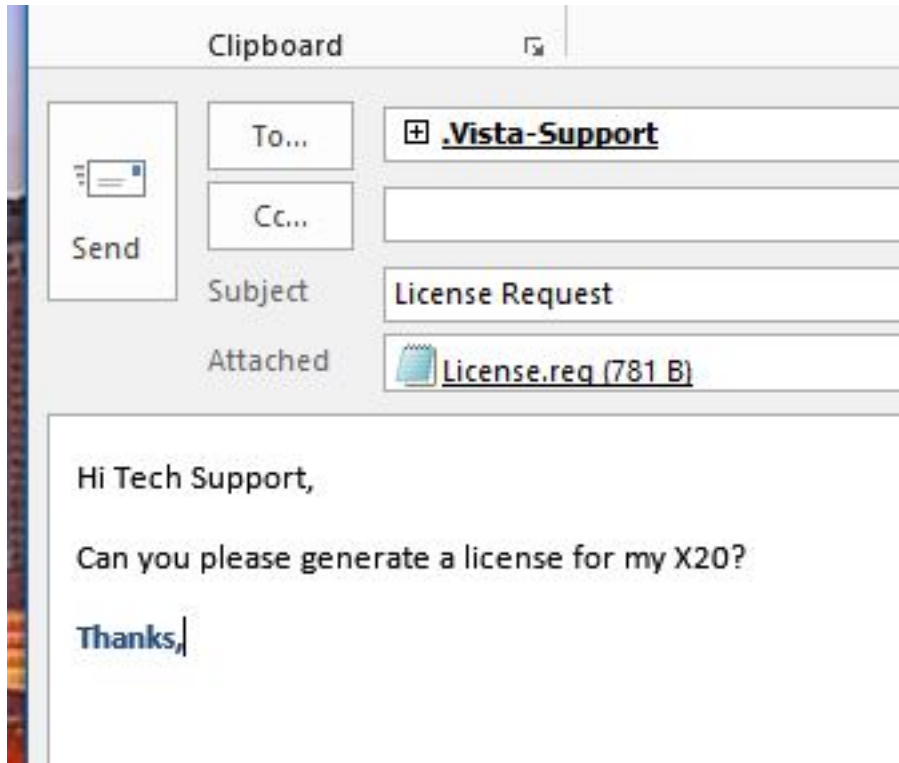
Path:



Missing or invalid license file



Missing or invalid license file

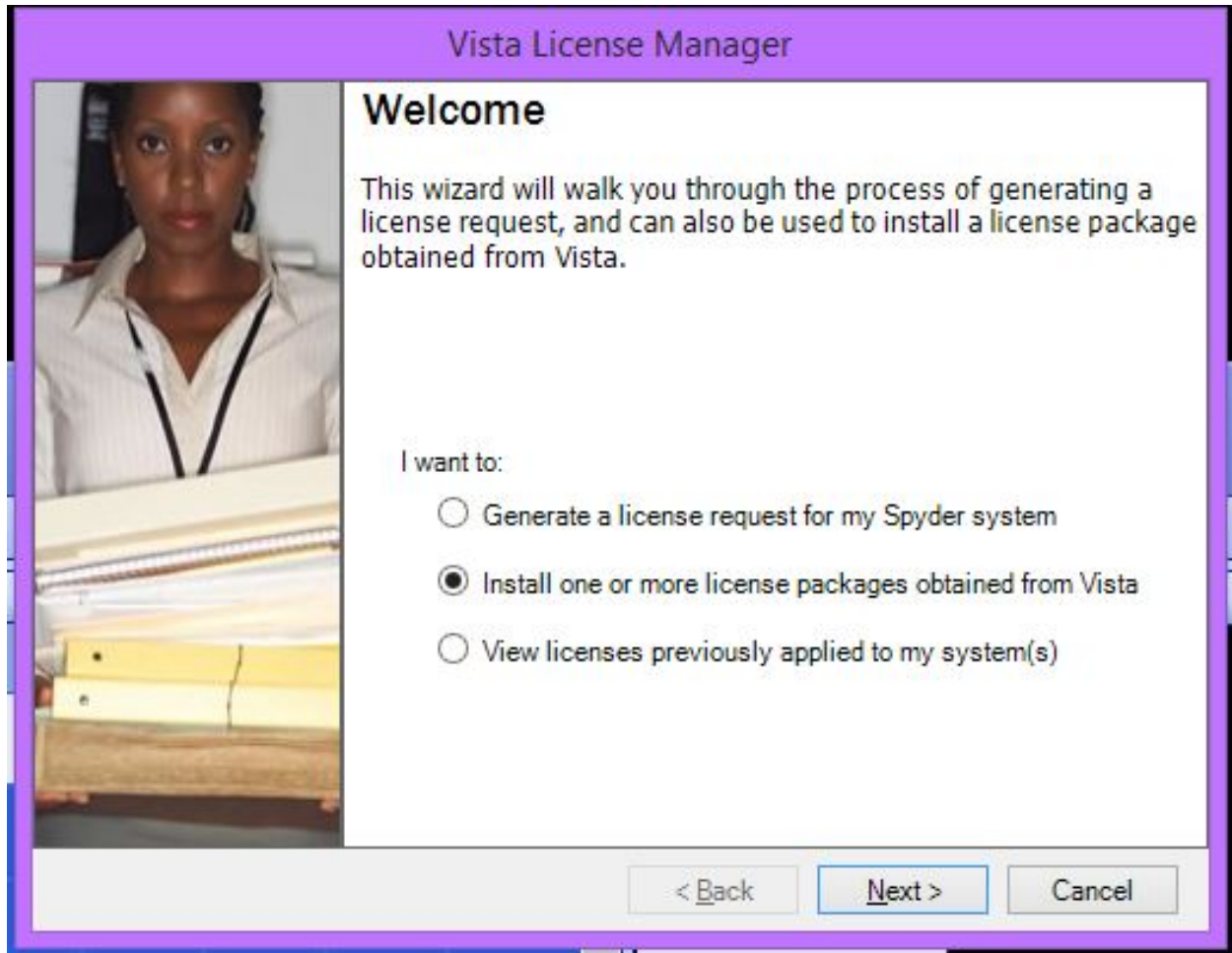


Email: techsupport-az@christiedigital.com

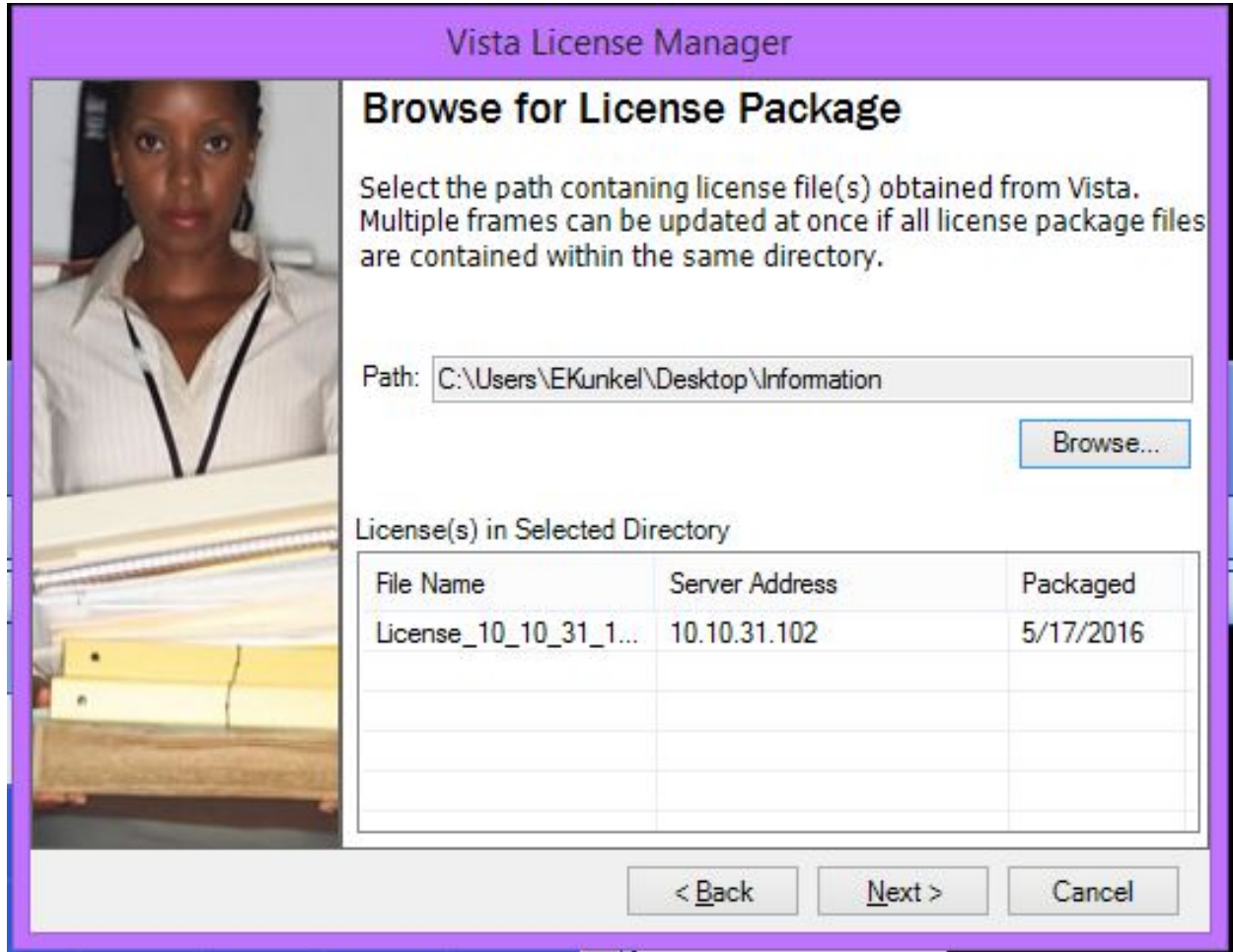
We will email you back with a generated license to install:

Go to Help > License manager

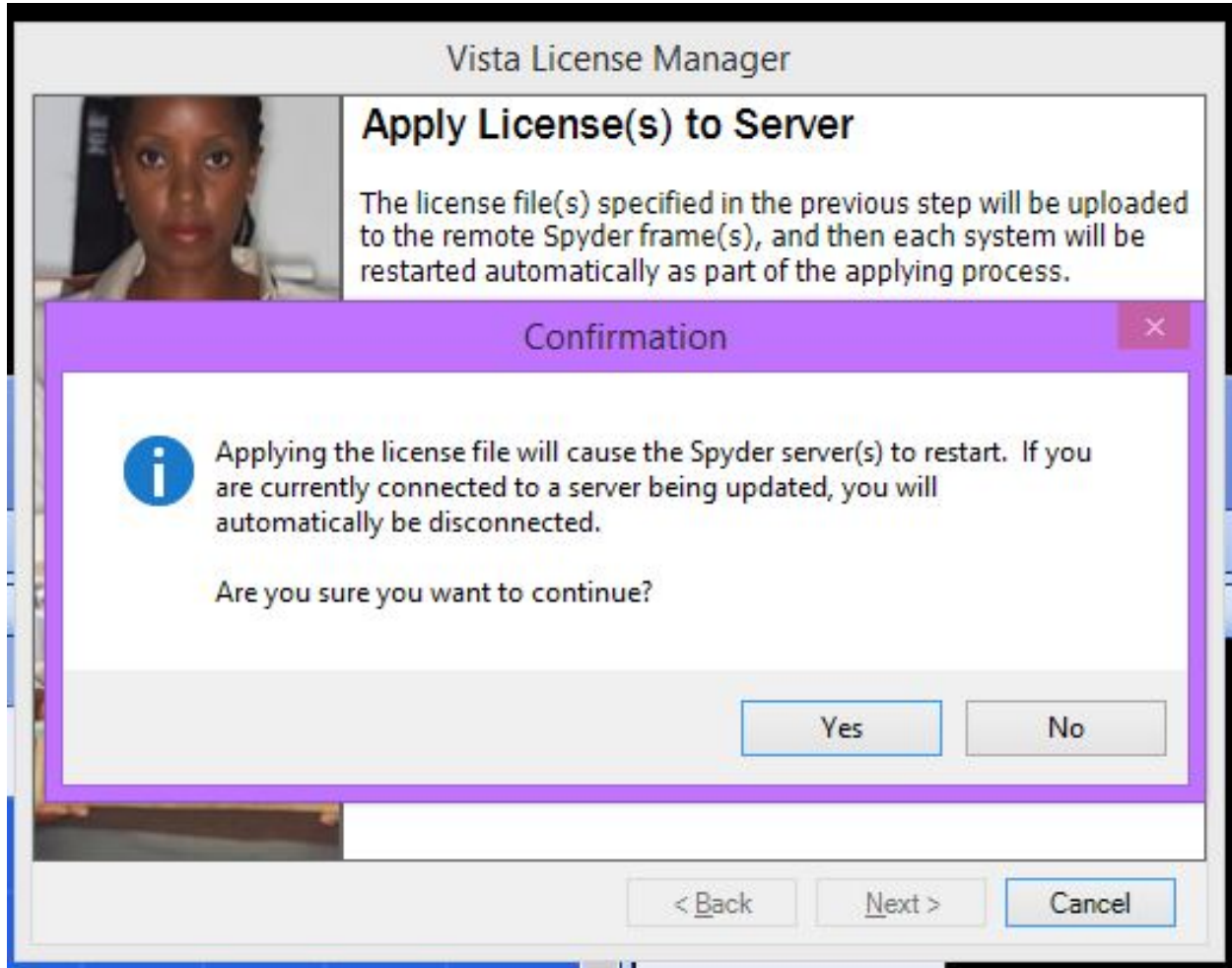
Missing or invalid license file



Missing or invalid license file



Missing or invalid license file



Christie Digital Systems Knowledge Base

<http://kb.vistasystems.net/KnowledgebaseArticle50094.aspx>